

October 2010

## 2004-2009 RX-8 Clutch Pedal Assembly Warranty Extension Program Special Service Program (SSP) 82

## Dear Mazda Owner:

Mazda Motor Corporation has decided to conduct a Special Service Program (SSP) to extend the warranty coverage for the clutch pedal assembly (replacement of the clutch pedal assembly due to a problem with the clutch pedal bracket) on certain 2004-2009 RX-8 vehicles, produced from April 10, 2003 through September 13, 2008.

The warranty coverage for the clutch pedal assembly will be extended to 8 years (96 months) from the original warranty start date, with a 100,000 mileage limitation. If you are a recipient of this notice, your vehicle is included in this program.

On certain 2004-2009 RX-8 vehicles, it is possible that the clutch pedal bracket may have a crack, causing an abnormal noise. If the clutch pedal continues to be operated with this condition, the clutch pedal bracket may break, changing the disengagement point of the clutch and possibly preventing the shifting of gears.

If your RX-8 experiences this symptom, please make an appointment with a Mazda dealer to have the vehicle inspected. If the clutch and/or shifting problem is due to the broken clutch pedal bracket, your dealer will replace the clutch pedal assembly **free of charge**, during the terms of this warranty extension program.

If your vehicle is functioning normally, there is no need to contact your dealer. We suggest keeping this letter with the vehicle's warranty information booklet for future reference.

If you have already paid for the replacement of the clutch pedal assembly due to a problem with the clutch pedal bracket, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

If you have moved or no longer own your RX-8, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner. If you are a vehicle lessor receiving this notice, please take steps to ensure that this notice is forwarded to the lessee.

If you have any questions regarding this program, please contact our Customer Assistance Center at (800) 222-5500, option #6.

Your satisfaction is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

## REIMBURSEMENT APPLICATION FORM

## 2004-2009 RX-8 Clutch Pedal Assembly Warranty Extension Program SSP82

	(Please type or print)					
	Name:		1.7			
		First	Middle	Last		
	Address:					
	Street Address					
		City	State	Zip Code		
	Phone Number:	Home:				
		Work:				
	Vehicle Identification Number (VIN):  (17 digits in length)					
	Total Amount of Reimbursement Requested:					
	Dollars Cents					
	INSTRUCTIONS FOR GENERAL RELEASE DESCRIBED BELOW:					
	Please read thoroughly					
	Fill in vehicle identification number     Sign the General Release (below)					
General Release						
	formed to date in co	Corporation ("Mazda" nnection with a probl				
	VIN:	,				
all claims for North Ameri their respect	r such inspection/r can Operations, its tive directors, offic	ent of that claim, I he epair costs. This re regions/distributor ers, agents, employ ccessors and assign	lease shall ber s (foreign and ees, divisions,	efit Mazda and its domestic), its auth	authorized agent orized dealershi	t Mazda ps, and all

Signed: